

I'm passionate about helping businesses grow online with smart strategies and engaging content. With experience in website creation, SEO, and digital marketing, I focus on increasing brand visibility and attracting the right audience. What sets me apart is my adaptability, determination, and love for challenges, always seeking opportunities to learn and grow.

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LinkedIn

in/nahla-dridi/

Portfolio

nahladridi.com/

# **Professional Experience**

# **Digital Marketing Specialist**

DESIGNCODE, NOV 2022 - Present

- Delivered 20+ WordPress websites for clients across various industries.
- Conducted SEO audits, keyword research, and content optimization for multiple clients.
- Implemented and managed SEO content strategies
- Developed and managed social media content strategies, aligning with SEO goals to drive traffic and brand awareness.

# **Business Intelligence Intern**

TIMSOFT, NOV 2021 - JUL 2022

- Developed custom applications using Power Apps.
- Leveraged Power Automate to automate business processes, enhancing efficiency and productivity.
- Created Power BI dashboards to provide clear and concise data visualizations for better decision-making.

### **BANK TELLER**

BIAT, JAN 2020 - DEC 2020

- Managed cash transactions, including deposits, withdrawals, and currency exchanges.
- Processed banking operations such as check deposits, loan payments, and transfers.
- Assisted customers with product and service inquiries, identifying cross-selling opportunities.

## **Business** assistant

OPPO TUNISIA, JUL 2019 – JAN 2020

- · Managed customer orders.
- Assisted in preparing offers and contracts.
- Tracked sales using CRM.
- Prepared reports, presentations, and analyses for management.

#### Education

## Master's Degree in Digital Management

Faculty of Economics and Management Sciences of Tunis- 2020-2022

Relevant coursework: Digital Marketing, Data Analytics, E-commerce Strategies, Project Management, Web mastering, Information Systems.

## **Bachelor's Degree in Finance**

Faculty of Economics and Management Sciences of Tunis-2016-2019

## Skills

- Project Management: Jira, Trello, Asana
- Customer Relationship Management:
  HubSpot, Salesforce Marketing cloud
- Data Analysis & Reporting: SQL, SPSS, Power Bl, Google Analytics
- Content Creation & Design: Canva, Adobe Photoshop, Figma
- SEO & Web Analytics: Yoast SEO, Google Search Console, SEMrush, Ahrefs, Screaming Frog
- Marketing Automation & Social Media:
  Mailchimp, Hootsuite, Meta Business Suite
- Web Development: WordPress, Elementor, Gutenberg, WooCommerce, HTML/CSS basics

## Certifications

- Google Digital Marketing Certification
- HubSpot Email Marketing Certification
- Google Analytics Certification
- Microsoft dynamics 365 Fundamentals CRM ( MB-910)
- Microsoft Power Platform Fundamentals (PL-900)